

1. Governments

- Establish new laws or policies for clear, accessible health information.
- Provide more funding for exploring effectiveness of health literacy and types of communicative health literacy interventions associated with patient-provider communications.
- Promote evidence-based resources.



4. Physicians

- Train physicians while recognizing competing priorities for their time.
- Integrate consistent health literacy training via medical school curricula and continuing professional development opportunities.



2. Businesses

- Address both opportunities and challenges of medical digital technology, tools, and platforms while integrating patient feedback as users (medical apps, e-consultations).
- Apply health literacy and clear communication principles to all digital technology.



IMPLICATIONS FOR HEALTH BEHAVIOR OR POLICY

Let's put the pieces together for health and well-being efforts. We recommend the following actions to further develop health literacy.

Vamos, Vine, Alaimo & Gordon

5. Patients

- Educate the public and bring health literacy into schools beginning at an early age.
- Encourage patients and families to better understand their health conditions.
- AskMe3 educational program to gain a better understanding of what actions to take.



3. Organizations

- Provide quality, equitable, and accessible care and services.
- Improve trust in local communities by local health organizations through the delivery of prompt, clear, and culturally appropriate communications.



6. Researchers

- Measure patient health literacy early in clinical experience.
- Use validated tools
 - Health Literacy Questionnaire
 - HLS19-COM-P
- Better understand patients' ability to engage with health information and services.



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